

TERMS & CONDITIONS - E-LEARNING CAMPAIGN 2017

CONDITIONS OF ENTRY

1. E-learning Campaign ("Promotion") is conducted by Japan National Tourism Organization (JNTO) Sydney Office, Suite 1, Level 4, 56 Clarence Street, Sydney NSW 2000, ABN 74 739 122 404 ("Promoter").

PARTICIPATION

2. Entering the Promotion constitutes acceptance of these conditions.
3. The Promotion is only open to Eligible Entrants.
4. An "Eligible Entrant" is an individual who is:
 - a. A travel agent in Australia working in an ATAS/IATA accredited travel agency;
 - b. Aged 18 years or over;
 - c. Not a spouse, defacto spouse, parent, child or sibling (whether natural or by adoption) of such an employee or other person as described in clause 4(a) above;
 - d. A resident of Australia; and
 - e. The holder of a valid passport.
5. All relevant instructions on the Promoters' website (if any) form part of these conditions.

ENTRY PERIOD

6. The Promotion commences at 9.00 am Australian Eastern Standard Time ("AEST") on Thursday, 20 July 2017 and closes at 11.59 pm AEST on Thursday, 31 August 2017 ("Entry Period").

ENTERING THE PROMOTION

7. An Eligible Entrant can only enter the Promotion by complying with each of the following requirements of the following entry process:
 - a. Register on/log-in to the e-learning website (<https://elearning.jnto.org.au>).
 - b. Read through the information modules provided for level 1, Japan Travel Specialist (if not completed previously) and level 2, Master of Japan Travel.
 - c. Start the e-learning test component.
 - d. Complete and pass level 1 and level 2 of the e-learning test with a score of 90% or higher within a 2 week timeframe, during the Entry Period. (Note: if level 1 has already been completed previously with a score of 90% or higher, only level 2 needs to be passed).
 - e. Enter the Promotion by proposing the perfect travel itinerary for a potential customer, answering 2 questions and ticking both check-boxes below:
 - f. Questions:
Enter in numerals.
 - i. How many passengers does your office send abroad per year?
 - ii. How many passengers does your office send to Japan per year?Checkboxes:
 - The information provided is true and correct
 - I agree to the Terms & Conditions of entry

- g. Return completed Expression of Interest form to JNTO within 3 days of receipt.

FAMILIARISATION TRIP

8. At any time throughout the duration of the Entry Period an Eligible Entrant who has completed level 1 and level 2 of the e-learning test with a score of 90% or above will be given the opportunity to win a place on one of two families to Japan ("Prize"). The two week countdown starts once the user commences the test component of level 1 or 2.
9. Prize entry is limited to one entry per Eligible Entrant per Entry Period.
10. Sixteen (16) Eligible Entrants will receive the Prize of either:
 - a. Famil 1 - Tohoku. Visiting: Miyagi, Yamagata, Fukushima & Tochigi. Or;
 - b. Famil 2 - Kyushu. Visiting: Kagoshima, Kumamoto & Fukuoka.Please note that both itineraries are subject to change.
11. Both familiarisation trips include:
 - a. Flights (economy class, not upgradeable): international flights between Sydney/Brisbane/Melbourne and Tokyo (Narita) domestic connecting flights within Japan (if required) and domestic connecting flights within Australia (if required). Please note that departure airport is subject to change.
 - b. 5 nights' accommodation in Japan.
 - c. Breakfast, lunch and dinner daily with the exception of day 1 - dinner only, and day 6 - breakfast only, based on itinerary.
 - d. Transfers
 - e. Admission fees
 - f. Wi-fi Internet connectivity throughout
12. Travel dates are:
 - Famil 1 - Tohoku: Monday 6th November (depart AU) - Sunday 12th November 2017 (land in AU)
 - Famil 2 - Kyushu: Monday 27 November (depart AU) - Sunday 3rd December 2017 (land in AU)Please note, departure date may vary based on departure city.
13. Japan National Tourism Organization reserves the right to substitute for any reason whatsoever a Prize (or portion thereof) of comparable or greater value, at their sole discretion.
14. Japan National Tourism Organization also reserves the right to change the travel dates associated with the prize if necessary.
15. No Prize substitution or cash equivalent of prize will be awarded for any reason, including for cancellation of trip due to natural calamities or any other force majeure event.
16. The Prize is not transferrable.
17. Once the trip is confirmed, names cannot be changed or winner will forfeit the Prize.
18. Travel insurance is the responsibility of the winner and is strongly recommended.
19. Winner is responsible for any expenses incurred during free time including but not limited to transportation, snacks and entry fees as well as any other incidental expenses not outlined in clause 12.

20. Picture identification (valid driver's license, passports, visas or other picture identification) is the winner's responsibility.
21. Photos taken throughout the familiarisation trip may be used for the Promoter's media and marketing purposes. By entering the Promotion, each Prize winner agrees to be interviewed and photographed and agrees to be available for other public relations and promotional activities associated with the Promotion, if required and as requested by JNTO. Each prize winner also consents to his or her name, photograph and likeness being recorded, reproduced, published, copied, communicated and otherwise used by JNTO or any third party travel media organisation for advertising, publicity and promotional purposes on the Internet, in any television programme, video recording, or printed or electronic materials throughout the world, in perpetuity, and without the need for any compensation other than the Prize.

DETERMINATION OF PROMOTION WINNERS

22. The Promotion is a game of skill, chance plays no part in determining the winner/s and each validly submitted entry will be individually judged by representatives of the Promoter on the basis of suitability. Travel agents that complete and pass levels 1 and 2 of the e-learning test with 90% or higher within 2 weeks of commencing it will be eligible to apply for the familiarisation trip. Travel agents will be asked to propose the perfect travel itinerary for a potential customer; then answer 2 questions:

1. How many passengers does your office send abroad per year?
2. How many passengers does your office send to Japan per year?

And tick both checkboxes below:

- The information provided is true and correct
- I agree to the Terms & Conditions of entry

23. Eligible Entrants must tick the boxes on the bottom of the form assuring that all the information provided in the form is true and correct and in agreement to the Terms and Conditions of entry.
24. JNTO will shortlist candidates based on their answers to the questions. Shortlisted candidates will receive an Expression of Interest form by email, which must be completed and returned to JNTO within 3 business days. This form will include some questions about candidates' company and experience. JNTO will select the final 16 participants based on their profiles and answers.
25. All Prize selections will be conducted at JNTO, Suite 1, Level 4, 56 Clarence Street, Sydney NSW 2000.
26. Prize winners will be selected each week and prize winners will be notified via email the following week. Dates as follows:
 - **Week 1:** Shortlisted candidates selected on **Thursday 27 July**. 2 winners notified via email **Wednesday 2 August**.
 - **Week 2:** Shortlisted candidates selected on **Thursday 3 August**. 2 winners notified via email **Wednesday 9 August**.
 - **Week 3:** Shortlisted candidates selected on **Thursday 10 August**. 3 winners notified via email **Wednesday 16 August**.
 - **Week 4:** Shortlisted candidates selected on **Thursday 17 August**. 3 winners notified via email **Wednesday 23 August**.
 - **Week 5:** Shortlisted candidates selected on **Thursday 24 August**. 3 winners notified via email **Wednesday 30 August**.

- **Week 6:** Shortlisted candidates selected on **Friday 1 September**. 3 winners notified via email **Thursday 7 September**.

27. Travel arrangements will be made by a JNTO appointed travel agency.
28. The Promoter reserves the right to verify the validity of all entries and reserves the right to disqualify any individual entrant or group of entrants for tampering with the entry process, or for submitting an entry which is not otherwise in accordance with these conditions of entry.
29. In the case that the Promoter finds evidence of tampering by the entrant in the entry process or the verification process, in addition to declaring any or all entries made by the entrant invalid, the Promoter may in its complete discretion preclude that entrant from participating in any or all future Promotions of the Promoter.
30. All Eligible Entrants must ensure that their entries are received by the Promoter during the Entry Period. Entries are deemed to be received at the time of receipt into the Promoter's database. The Promoter is not responsible for receipt of incorrect, inaccurate or incomplete information either caused by website users or by any of the equipment or programming associated or utilised in this Promotion, or by any technical error that may occur in the course of administration of this Promotion. The Promoter assumes no responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorised access to or alteration of Entries.
31. Participants on the famil must be fit and able to travel, if not, JNTO reserves the right to select a new Winner based on clause 23.

WINNER SELECTION DATES

FORFEITURE AND RETURN OF PRIZES

32. If an Eligible Entrant breaches their obligations under these Conditions or any agreement with the Promoter, the Promoter may determine that the Eligible Entrant has forfeited their Prize.

GENERAL

33. If for any reason the conduct or operation of the Promotion is interfered with or disrupted in any way (including by vandalism, power failures, natural disasters, acts of God, civil unrest, strikes, computer bugs or viruses, tampering or technical failures), the Promoter reserves the right to cancel, terminate, modify or suspend or recommence the Promotion.
34. Promoter's decision is final and no correspondence will be entered into.
35. All Winners have 3 business days to claim the Prize. If any Winner does not claim their Prize in 3 days, then a new Winner will be selected based on clause 23.
36. The Promoter reserves the right to forfeit the Prize or select a new Winner in the event of any Eligible Entrant not claiming the Prize.
37. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, proof of employment, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the Promotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
38. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.

39. Any cost associated with accessing the Promotion website is the entrant's responsibility and is dependent on the Internet service provider used.